

### ABOUT US

ICA jordan is a globally trusted leader in training, certification, and inspection services. We are recognized for our rigorous auditing, testing, and compliance solutions, ensuring that organizations effectively manage risks, achieve operational excellence, and gain sustainable growth.

Accredited by renowned global bodies such as UAS, IAF, and ONAC, ICA Jordan delivers services with a focus on adding value to client management systems, improving performance, and optimizing return on investment.

With extensive experience in ISO certifications, audits, and inspections, ICA Jordan is your reliable partner in maintaining high-quality standards. We are committed to empowering businesses with innovative solutions while sharing knowledge and fostering long-term partnerships built on sustainability and trust.



## OUR VISION

ICA Jordan is committed to achieving sustainable growth and regional prosperity by securing a competitive share of the certification and inspection industry in the MENA marketplace. We aim to meet our clients' needs and exceed their expectations through continuous improvements in quality, efficiency, value, and customer satisfaction, contributing to the development of a thriving and competitive international economy.



### OUR MISSION

At ICA Jordan, our mission is to empower organizations across the MENA region by providing top-tier training, certification, and inspection services. We are dedicated to ensuring our clients achieve operational excellence, regulatory compliance, and risk management through comprehensive solutions. By fostering long-term partnerships built on trust, innovation, and sustainability, we strive to drive continuous improvements in quality, efficiency, and customer satisfaction. Our commitment to delivering value and exceeding expectations ensures that businesses are equipped to thrive in a competitive international marketplace, contributing to regional growth and prosperity



## CORE VALUES

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**Excellence in Service** 

Delivering top-quality training, certification, and inspection services to meet the highest industry standards and ensure operational excellence.

#### Integrity and Trust

Building transparent, ethical relationships based on honesty and reliability.

#### Sustainability

Advocating practices that promote regional prosperity and a sustainable future for businesses and communities

#### Innovation

Continuously developing cutting-edge solutions to enhance client value, streamline operations, and maximize ROI

#### **Customer Focus**

Prioritizing client needs through tailored solutions that exceed expectations and drive long-term success

#### **Quality Assurance**

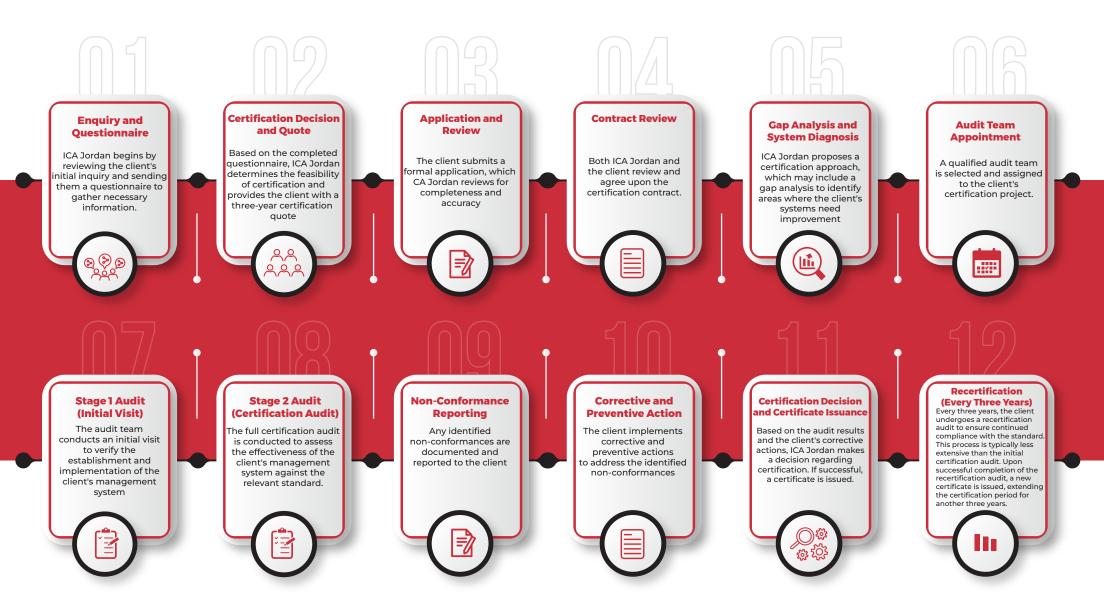
Maintaining rigorous standards in auditing, testing, and compliance to help clients manage risks and ensure consistent quality

#### Collaboration

Fostering partnerships with clients and stakeholders to achieve mutual growth in a competitive market

### CERTIFICATION PROCESS

The ICA Jordan certification process involves the following key steps:



#### Management system

Our Expertise in Management Systems Certifications At ICA Jordan, we specialize in providing globally recognized ma

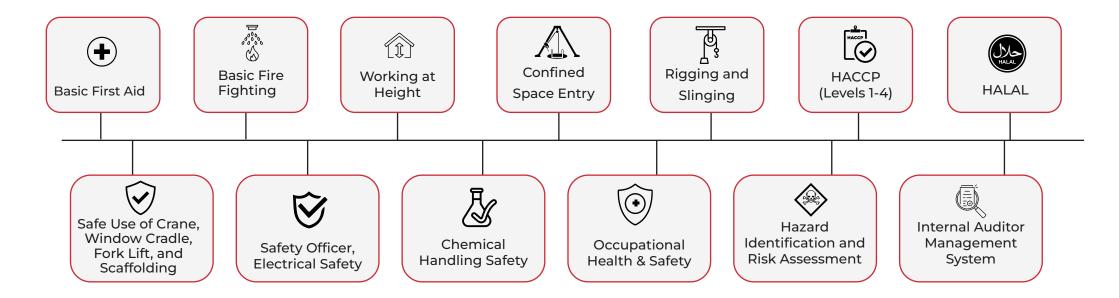
At ICA Jordan, we specialize in providing globally recognized management systems certification services that empower organizations to improve operational efficiency, meet international standards, and enhance performance. Our certifications help businesses manage quality, risk, security, sustainability, food safety, environmental impact, and more. With expert guidance and tailored solutions, we support organizations in achieving industry-specific excellence, regulatory compliance, and long-term growth, fostering continuous improvements that drive success across various sectors.

ISO 9001 – Quality Management System	ISO 31000 – Risk Management
ISO 14001 – Environmental Management System	ISO 39001 – Road Traffic Safety Management
ISO 45001 – Occupational Health and Safety Management System	ISO 18788 – Security Operations Management System
ISO 22000 – Food Safety Management System	AS 9100 – Aerospace
ISO 27001 – Information Security Management System	HALAL
ISO 13485 – Medical Devices Management System	HACCP (Hazard Analysis and Critical Control Points)
ISO 28000 – Supply Chain Security Management System	CE (Conformité Européenne)
ISO 50001 – Energy Management System	UL (Underwriters Laboratories)
ISO 29001 – Sector Specific Quality Management	

#### 2 | Training

**Our Professional Training Services** 

At ICA Jordan, we offer a wide range of specialized training services designed to enhance workplace safety, operational efficiency, and industry-specific skills. Our training programs are tailored to meet the needs of businesses, covering essential areas such as first aid, fire safety, hazard management, and ISO system implementation. With expert instructors, our courses provide practical knowledge that aligns with international standards, ensuring that organizations comply with regulations and improve overall workforce competency.



#### 3 Product certification

The product certification offered by ICA Jordan focuses on evaluating test reports and production systems against BS/IEC/EN standards for various industries, including electronics, electrical, construction, and machinery. The company acts as a third-party certifier to ensure compliance with relevant product safety and quality standards

#### 4 Inspection Services

ICA Jordan offers comprehensive inspection and monitoring services, including industrial inspections, equipment verification, and environmental monitoring. These services ensure that your organization meets compliance and safety regulations while maintaining high standards in production and operational practices. Their environmental monitoring includes air quality, emission checks, and noise level assessments to help businesses stay compliant with local and international standards.

ICA Jordan provides various monitoring services, including:



#### 5|Sustainability

The International Certification Authority (ICA) Jordan, as part of a global network, is committed to building a safer and more sustainable future. We recognize that sustainability is not just an environmental concern, but a holistic approach that creates long-term value, improves efficiency, and mitigates risks. We understand that seemingly small decisions, such as the use of certain chemicals in products, can have far-reaching consequences, impacting worker health, consumer safety, and the environment through contamination of water and soil. These issues can also translate into significant economic liabilities. For businesses in Jordan, particularly those in the consumer, electrical & electronics, and wireless/smart technology sectors, key sustainability considerations include responsible chemical management, carbon offsetting strategies, eco-friendly packaging solutions, and minimizing environmental impacts related to chemical discharge, energy consumption, waste disposal, and the use of recycled materials. ICA Jordan is dedicated to helping businesses in the region produce and deliver eco-friendly goods to the market in a sustainable manner, contributing to a healthier environment and a stronger economy. We believe that a better world means better business, and we are here to support Jordanian businesses in achieving their sustainability goals.



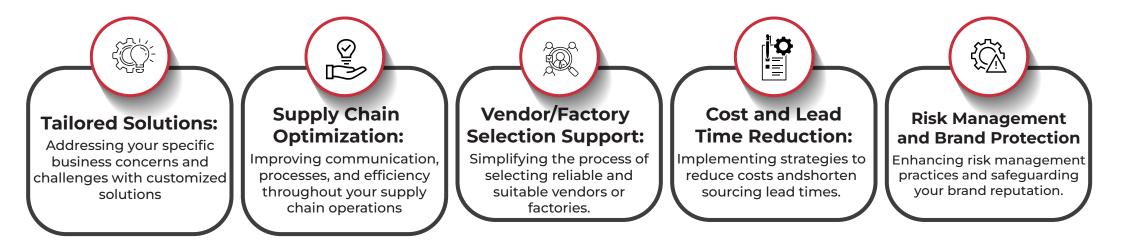
**Waste Management:** we assist organizations in developing effective waste management strategies, including Waste Reduction Reports, Waste Management and Reduction Action Plans, and comprehensive Waste Management Plans. We also provide guidance on various waste management methods to minimize environmental impact and maximize resource recovery.

**Environmental Assessments and Management:** ICA Jordan conducts thorough environmental assessments, including Preliminary Environmental Reviews (PERs), Environmental Impact Assessments (EIAs), and Natural System Assessments (NSAs). We also develop Construction Environmental Management Plans (CEMPs) to ensure responsible practices during construction projects and perform Environmental Audits (EAs) to assess compliance and identify areas for improvement.

**Environmental Monitoring:** We provide a range of environmental monitoring services to ensure compliance with regulations and protect human health and the environment. These services include Workplace Air Monitoring, Indoor Air Quality Monitoring, Stack Emission Monitoring, Ambient Air Quality Monitoring, and Noise Level Monitoring

**Green Building 1 and Sustainability Advisory:** ICA Jordan supports the adoption of sustainable building practices through advisory services related to green building certifications such as Leadership in Energy and Environmental Design LEED). We also offer expertise in regional sustainability frameworks, such as Estidama (developed by the Abu Dhabi Urban Planning Council), and assist organizations in implementing the Abu Dhabi Emirate Environment, Health and Safety Management System (AD EHSMS) where applicable to cross-border projects or regional best practices.

ICA Jordan's Sustainability services focus on providing solutions related to environmental, social, and economic concerns. Services include:



#### 6|Information Technology

ICA Jordan's IT Solutions are designed to support your organization through collaborative consultation. Our IT experts focus on four key areas:

**Strategic IT Consulting:** Leveraging our experience in delivering specialized IT solutions for diverse organizations, we help you navigate the evolving IT landscape in Jordan. We focus on improving business performance, reducing costs and risks, and maximizing your return on IT investments. Our IT consultancy services are based on thorough analysis, strategic planning, and expert advice, delivered when and where you need it in Amman and throughout Jordan.

**IT Auditing:** A core component of our IT Solutions is our comprehensive IT auditing service. We utilize our extensive technical and business knowledge to conduct in-depth audits of your IT systems, physical infrastructure, and third-party supplier agreements. This detailed approach results in a personalized roadmap with actionable recommendations for IT improvements, IT governance best practices, and security and compliance measures tailored to the Jordanian market and regulatory environment.

**IT Governance:** We focus on key areas of IT governance to ensure your organization is equipped to meet the IT challenges of the 21st century. ICA Jordan's IT Solutions can provide support with cyber essentials frameworks, GDPR compliance (with consideration for local data protection laws), including implementation manuals and toolkits. We can also provide guidance and information on PCI DSS compliance for organizations handling credit card data, and offer penetration testing services to proactively identify vulnerabilities. This comprehensive approach keeps you informed about critical security issues and compliance requirements relevant to businesses operating in Jordan.

## ICA JORDAN ACCREDITATIONS





Contact Us: Address:44Abdullah Gosheh street ,Amman, Jordan Phone: +962-770111225 Email: Tech@ica-jordan.com Website: www.ica-jordan.com